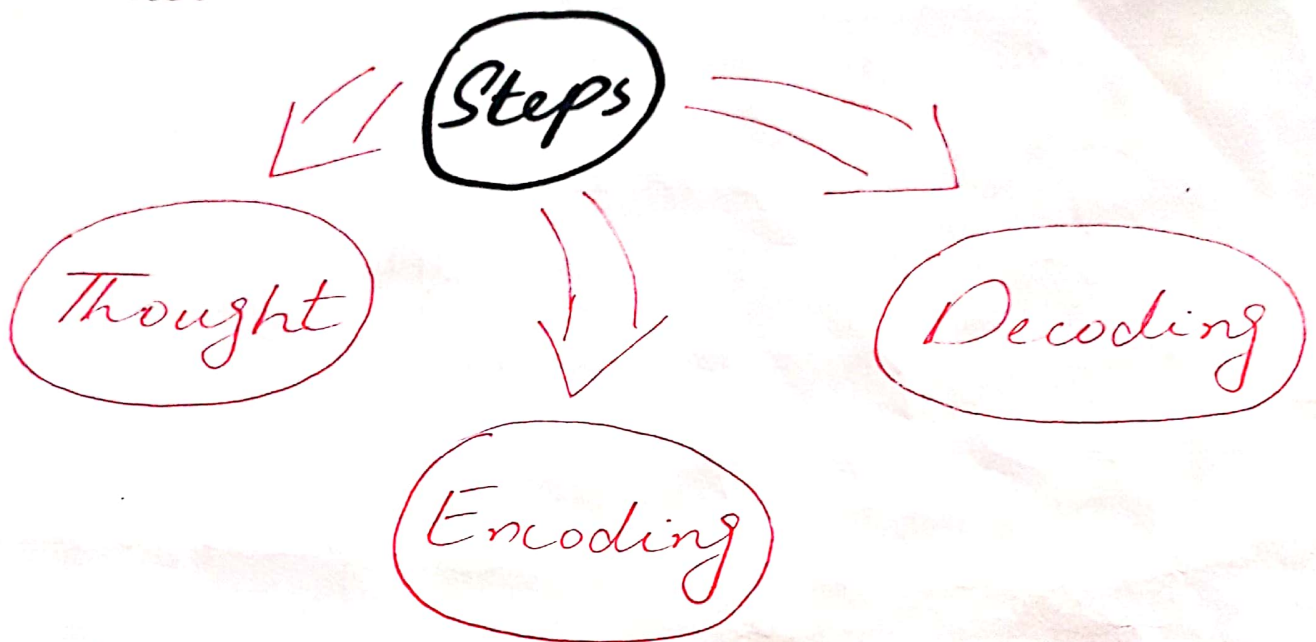


L<sub>2</sub>  
② Three steps of Communi-  
-cation:-



1) Thought:- based on sender's thought. Information in the sender's mind. It can be any concept, idea or feeling of sender.

receiving ... sender.

2) Encoding:- When sender sends a message or any other information to receiver

3) Decoding:- When receiver receives a message / information that sender sends to him, it is called decoding.

In decoding receiver receives a message or also understands it clearly.